

2017 RBD/BookPoints Survey for California Libraries

Thank you for participating in the Reading by Design (RBD)/BookPoints online summer reading program. Please gather your library's responses and have one person complete for your system. Please share your comments at the end of the survey. Please email team@readingbydesign.org if you need assistance.

* Required

1. Name of Person Completing Survey *

2. Email *

3. Phone Number *

Please enter as (999) 999-9999

4. Library System *

5. Total Number of Libraries in System *

6. Annual Circulation Estimate for Library System *

Estimate total annual circulation for library system and enter as a number below.

7. What was the total number of 2017 online summer reading sign-ups at your library system? *

8. What was the total number of 2017 online summer reading "finishers" at your library system? *

We realize each library has their own definition of finisher. Please use your best estimate.

RBD/BookPoints Participation

Please tell us about your library system's participation in the Reading by Design/BookPoints online summer reading program.

9. Did you participate in the RBD project in 2016 (last year)? *

Mark only one oval.

- Yes
 No

10. What factors influenced your participation in the RBD project in 2017 (current year)? *

Check all that apply.

- Free / Grant funded program
 Easy to use
 Librarian input into development and features
 Interest in open-source software and programs for libraries
 Familiarity with Drupal platform
 Personal recommendation from staff member or colleague
 Commercially available products didn't meet needs
 Commercially available products were cost-prohibitive
 Other: _____

11. Did you sign up for the the ReadingbyDesign.org website? *

Mark only one oval.

- Yes
 No
 Not sure

12. How useful did you find the ReadingbyDesign.org website? *

Mark only one oval.

	1	2	3	4	
Not at all useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely useful

13. Did you sign up for the the RBD Listserv? *

Mark only one oval.

- Yes
 No
 Not sure

14. How useful did you find the RBD Listserv? **Mark only one oval.*

	1	2	3	4	
Not at all useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely useful

RBD/BookPoints Team Support & Service**15. Over the course of the 2017 program (including prep, setup, and execution between Fall 2016 and Summer 2017) how often did you utilize RBD/BookPoints support?***Mark only one oval per row.*

	Never	About once a month	About once a week	Multiple times per week
Team@ReadingbyDesign.org Emails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help Desk Tickets at ReadingbyDesign.org	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1-on-1 Online Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. How satisfied were you with the service provided via email? **Mark only one oval.*

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

17. How satisfied were you with the service provided when submitting a Help Desk ticket at ReadingbyDesign.org? **Mark only one oval.*

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

18. How satisfied were you with 1-on-1online meetings provided? **Mark only one oval.*

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

19. How satisfied were you with the webinars? **Mark only one oval.*

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

RBD/BookPoints 2017 Software Performance

20. How satisfied were you with the level of input you were able to give on the desired software features? *

Mark only one oval.

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

21. How satisfied were you with the level of customization your library was able to achieve for the 2017 program? *

Mark only one oval.

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

22. How satisfied were you with the hosting and general technical reliability of RBD in 2017? *

Mark only one oval.

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

23. As a result of your participation in the RBD program, did you learn more about open-source options for libraries? *

Mark only one oval.

	1	2	3	4	
Did not learn anything new	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Learned significantly more

24. As a result of your participation, how likely are you to consider an open-source project for your library in the future? *

Mark only one oval.

	1	2	3	4	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Likely

RBD/BookPoints 2017 Reporting

25. How satisfied were you with the 2017 reports? *

Mark only one oval.

	1	2	3	4	
Not at all satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely satisfied

26. How important are the statistics generated by the reports to your library organization? *

Mark only one oval.

1 2 3 4

Not at all important Extremely important

27. Were you able to use the reports as part of your overall summer reading reporting on outputs (measures of service/numbers)? *

Mark only one oval.

- Yes
- No
- Not sure

28. Were you able to use the reports as part of your overall summer reading reporting on outcomes (change in participant skills, knowledge, behavior, attitude, and/or status/life condition)? *

Mark only one oval.

- Yes
- No
- Not sure

Comments & Feedback

29. What one feature or improvement would you like to see in 2018? *

30. Please share any additional comments here.
